



DUNMORE EQUESTRIAN SOCIETY (DES) CANCELLATION POLICY

**No Charge Cancellation for:
Inclement Weather, Impassable Roads, Temperatures below -20°C
*Option of alternate date or refund**

HOURLY BOOKINGS (less than 4 hours)

- For no penalty cancellation a minimum notice of 48 hours prior to event must be given for any cancellations or changes to your booking.
- If your booking is on a weekend, you must give notice before 12:00 noon on Wednesday to cancel or change your booking.
- By booking the arena you agree to this cancellation policy.
- Any cancellations or changes in bookings that do not give the required notice will be charged for their booking.
- Bookings cancelled due to extenuating circumstances will be considered on a case-by-case basis.

DAILY BOOKINGS (more than four hours – not more than one day)

- For no penalty cancellation, a minimum notice of fourteen (14) days prior to event must be given for any cancellations or changes to your booking.
- Thirteen (13) days to forty-eight (48) hours prior to an event: one-half (50%) of the rental fee will be charged.
- Forty-eight (48) hours up to the time of the event: the full rent will be charged.
- By booking the arena you agree to this cancellation policy.
- Any cancellations or changes in bookings that do not give the required notice will be charged for their booking.
- Bookings cancelled due to extenuating circumstances will be considered on a case-by-case basis.

MULTI-DAY / CORPORATE / BUSINESS – BOOKINGS

- For no penalty cancellation a minimum notice of 21 days prior to the event must be given for any cancellations or changes to your booking.
- Twenty (20) to fourteen (14) days prior to your event: one-half (50%) of the rental fee will be charged.
- By booking the arena you agree to this cancellation policy.
- When a contract has been signed, the cancellation policy is outlined in the contract. By booking, you agree to this cancellation policy if there is no signed contract.
- Any cancellation or changes in bookings that do not give sufficient notice will be charged for their booking.
- Bookings cancelled due to extenuating circumstances will be considered on a case-by-case basis.