



Dunmore Equestrian Society

Cancellation Policy

No Charge Cancellation For: Inclement Weather, Impassable Roads, Temperature Below -20C

***Option of alternate date or refund**

HOURLY BOOKINGS (LESS THAN 4 HOURS)

- For no penalty cancellation a minimum of 48 hours notice prior to event must be given for any cancellations or changes to your booking
- If your booking is on a weekend you must give notice before noon on Wednesday to cancel or change your booking
- By booking the arena you agree to this cancellation policy
- Any cancellations or changes in bookings that do not give the required notice will be charged for their booking
- Bookings cancelled due to extenuating circumstances will be considered on a case by case basis

DAILY BOOKINGS (MORE THAN FOUR HOURS - NOT MORE THAN ONE DAY)

- For no penalty cancellation a minimum of 14 days notice prior to event must be given for any cancellations or changes to your booking
- (13) days to (48) hours prior to event: One half of the rental fee will be charged
- (48) hours up to the time of the event: The full rent will be charged
- By booking the arena you agree to this cancellation policy
- Any cancellations or changes in bookings that do not give the required notice will be charged for their booking
- Bookings cancelled due to extenuating circumstances will be considered on a case by case basis

MULTI-DAY AND CORPORATE OR BUSINESS BOOKINGS

- For no penalty cancellation a minimum 21 days notice prior to event must be given for any cancellations or changes to your booking
- 20 to 14 days prior to event: One half of the rental fee will be charged
- By booking the arena you agree to this cancellation policy
- If a signed contract is done then the cancellation policy is based on what is written out on the contract
By booking you agree to this cancellation policy if a contract is not signed outlining a different cancellation time
- Any cancellation or changes in bookings that do not give sufficient notice will be charged for their booking
- Bookings cancelled due to extenuating circumstances will be considered on a case by case basis

Updated October 14, 2019